







# How to Track my Order



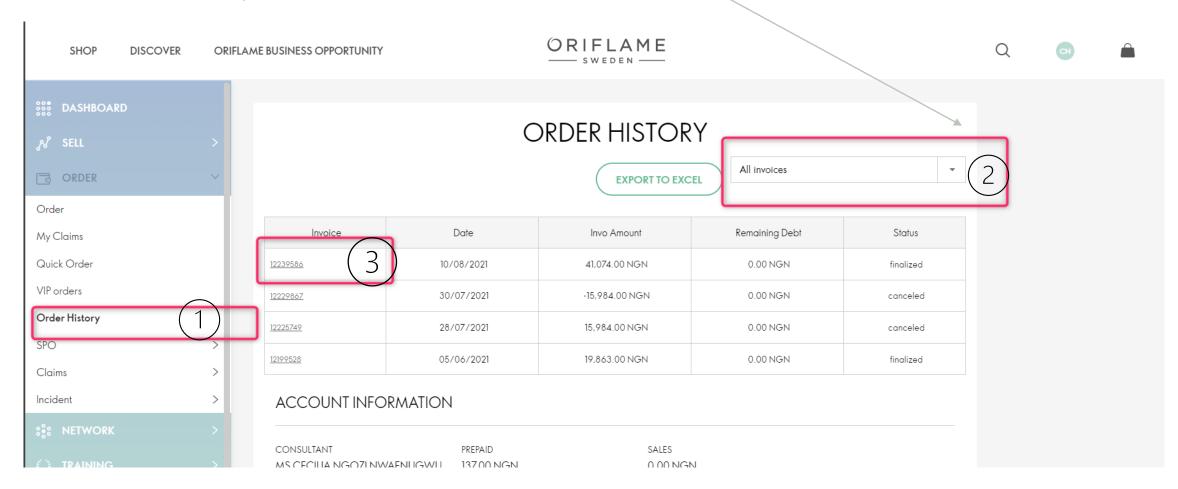
## Order Tracking - Step-by-Step

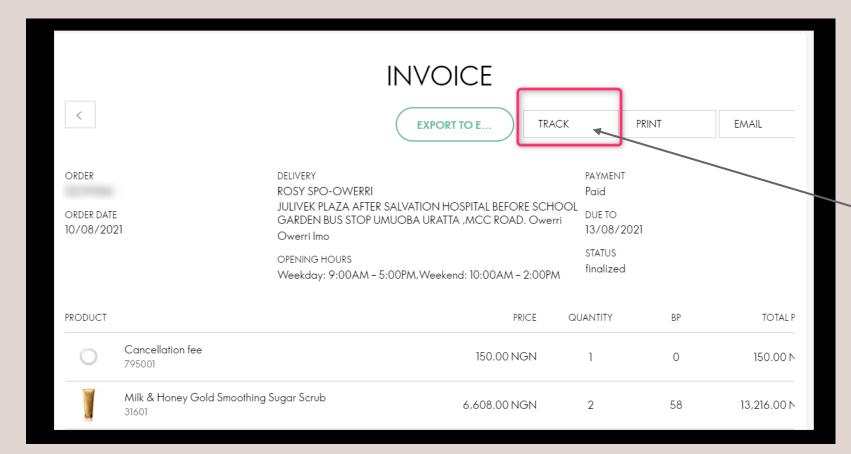
- 1. Simply LOG on to our website at ng.oriflame.com
- ➤ Click on Order



2. Click the drop down menu and select "All Invoices"

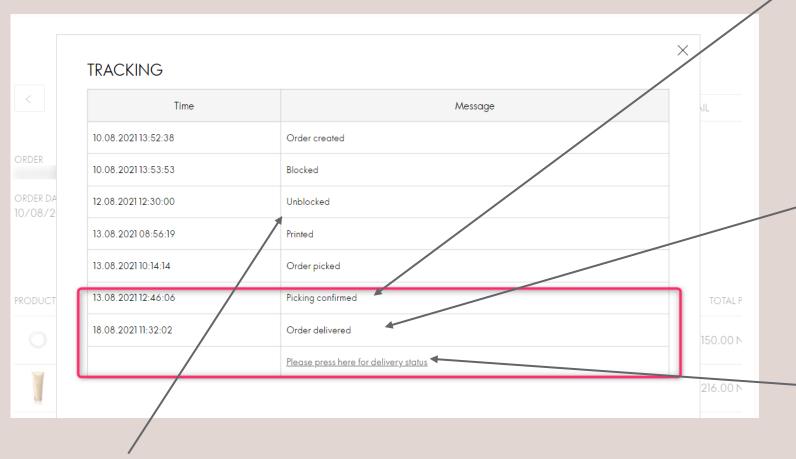
➤ Select the Invoice you would like to track





Click on the Track Button to see the LIVE status of your Order





Once your order has been shipped from the warehouse the status will shift to Picking confirmed. It takes 24-48hrs to arrive at your SPO from this point.

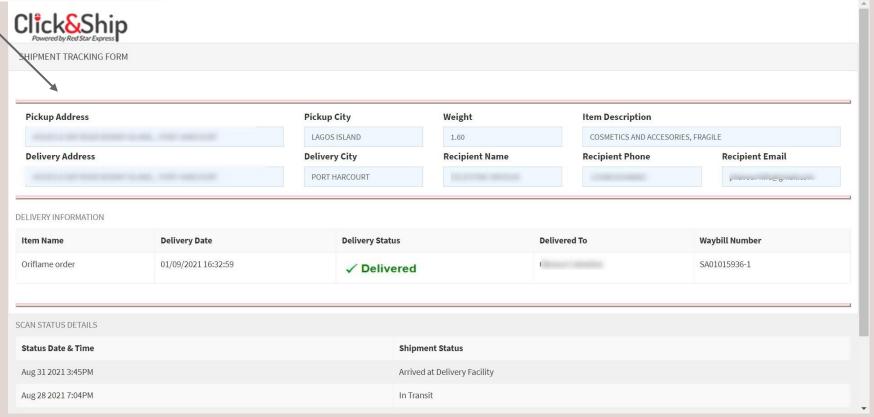
Once your order has been marked delivered it means it has arrived safely at your SPO and you can proceed to pickup.

For ALL home delivery orders you can click the link below to track the LIVE status on our courier website.

If the status here remails same (Unblocked) after 3 working days, please send a mail to customerserviceNG@oriflame.com



	13.08.202110:14:14	Order picked
٢	13.08.202112:46:06	Picking confirmed
ı	18.08.2021 11:32:02	Order delivered
l		<u>Please press here for delivery status</u>





# THANK YOU